



**FAITH**  
IN ACTION

Provided for you by: *Faith in Action* of McHenry County  
815-455-3120

### **INTERVIEWING A SPECIFIC CARE GIVER**

Individual home health care providers may either be employees of an agency, or self-employed people. In either case, make sure you **CHECK THEIR REFERENCES!**

1. What health care training have you had? Do you have any certifications, or licenses?
2. How long have you been employed by this agency and/or other?
3. Describe your recent employment settings. How and why did each of these come to an end?
4. Why do you work in this field; why should I hire you?
5. Do you have an Illinois driver's license, and do you have your own car? Would you be comfortable in taking my loved one outside the home (i.e., outings, doctor's appointments, etc.)? If this is a need, make sure you clarify that you are or the client is responsible for gas, lunch, etc.
6. Specific duties: **CLEARLY** indicate your needs and expectations to the interviewee: i.e., bathing, transporting to appointments, special health needs, etc.
7. Ask for **AND CHECK** references!
8. Does he/she appear confident?

### **WHAT TO ASK WHEN CHECKING REFERENCES OF AN INDIVIDUAL HOME CARE PROVIDER**

1. What was your relationship like with the agency or provider?
2. Would you recommend this provider to help people you know?
3. Was he/she dependable/on time/cheerful/trustworthy?
4. Would you leave your home and loved one in the care of the provider?

5. What was the family relationship with provider?
6. How was provider paid?
7. How long did you employ this provider? Why did he/she leave?
8. Have you employed any other providers through this agency?
9. How was the quality of care the provider offered?
10. Did an emergency ever occur while your loved one was in the care of this person? If so, how did the care provider handle the emergency?